Configuring Norton Internet Security for Zipform/Winforms Registration/Renewal.

(**Disclaimer:** RE FormsNet is **not** responsible for any damage done to your computer while following these instructions. **Please Note:** This process is a setting change that **will not** affect your Computer's Security. This will allow you to register/renew your ZipForm/WinForms program.)

Problem:

These issues include:

- Registration and renewal via Internet using Redemption Code.
 - 1) Receiving a message stating "a connection to the internet is required" when a connection to the Internet is present.
 - 2)



3) Computer locking up after entering Redemption Code.

Close Zipform/Winforms before continuing by **left clicking** on the **X** in the **upper right hand** corner of the Zipform/Winforms program.

The first thing that needs to be done is to locate the icon in the **System Tray**. The **System Tray** is located to the **left** of the **Time**, at the very **bottom right** hand corner of the screen. It's to the **far right** of the **Start** button as pictured below:

Now that the **System Tray** has been located, look for the **Norton Internet Security** icon. The icon for **Norton Internet Security** looks like a **green and blue globe**. It's the icon the arrow above & below is pointing to:



In some cases (with Windows XP) the icon will be hidden. If this is the case, simply click on the **Show Hidden Icons** button located next to the **Time** in the **System Tray:**



After clicking the Show Hidden Icons button, the System Tray should now show all icons:



Once again, look for the **green and blue globe** icon. Once the icon has been located **right click** on it. A menu will now appear as pictured below:



Now left click on Norton Internet Security. It's circled in red below:

Norton Internet Security	2
Block Traffic	•
About Norton Internet Security LiveUpdate Help	- - -
Disable	
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Once the Norton Internet Security screen is opened left click on Personal Firewall, it is circled below in red:

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Block Traffic WLiveU	pdate 🚺 Options 🗸		② <u>H</u> elp & Support ▼
Norton Internet Security	System Status: Urgen	t attention	8
<u>S</u> tatus & Settings ◀	Security	On	Item Details
S <u>t</u> atistics	Personal Firewall	On	The items marked in red need your
Su <u>b</u> scription Status	Intrusion Detection	On	attention.
Norton AntiVirus	🛦 Norton AntïVirus	Attention	Please select an item by clicking on the item at left in order to
	Privacy Control	On	get more information and take the
	🐼 Ad Blocking	On	necessary action.
	🔗 Norton AntiSpam	On	
Symantec.	Norton	nternet	Security ⁻²⁰⁰⁴

Now left click on the Configure button on the right, circled below in red:



Now that the **Personal Firewall** portion of **Norton Internet Security** is opened, **left click** on the **Programs tab**, circled in **red** below:



This will then bring up a list of all programs installed on your computer that access the internet. Look for the file called **Registration.exe**, this file needs the setting **Permit All**. Below, **Registration.exe** is circled in **red**:

Firewall Programs	Networking	Locations	Advanced
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Tom on Automatic Program Manual Program Control Create custom Internet access and configure all Internet progra Program Microsoft Word Registration.exe Symantec Configuration Wizard Add Mod	s settings for individ ams on your comp dify R	lual programs. To qu uter, click Program Internet Autom. Block / Autom. Prog	uickly identify Scan. Access atic All atic gram <u>S</u> can

Notice how the **Internet Access** over to the right is **Block All**. This is what is causing the issue. **Left click** on **Registration.exe** so that it's highlighted, then **left click** on the **down arrow** next to the words **Block All**. This will pull down a menu of choices:

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Left click on Permit All:

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Turn on A Manual Prog Create custor and configure Program	utomatic Program gram Control n Internet access all Internet program	Control settings for individu ms on your compu	Jal programs. To q ter, click Program Interne	uickly identify Scan. t Access
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Now Registration.exe should have Permit All to the right of it, under Internet Access as shown below:

Firewall	Programs	Networking	Locations	Advanced
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✓ Turn on Aut Manual Progra Create custom and configure a Program ∭ Microsoft Wor ∭ Registration.et Sumantec Cor	omatic Program am Control Internet access : Il Internet program d xe nfiguration Wizard	Control settings for individu ms on your compu	lal programs. To q ter, click Program Interne ←Autom ←Permit ←Autom	uickly identify Scan. t Access tatic
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Now left click on OK. Close Norton Internet Security by left clicking the X in the top right hand corner of the window. Now reopen Zipform/Winforms and re-enter the Redemption Code, then click **NEXT**. A message should appear that looks like this:



The following documentation was created with **Windows XP** and **Norton Internet Security 2004**. Some screens may vary in look with other versions of **Windows** or **Norton Internet Security**, but the directions should be the same.

For additional information or help on Norton Internet Security Click Here.