

Configuring Norton Internet Security for Zipform/Winforms Registration/Renewal.

(Disclaimer: RE FormsNet is **not** responsible for any damage done to your computer while following these instructions. **Please Note:** This process is a setting change that **will not** affect your Computer's Security. This will allow you to register/renew your ZipForm/WinForms program.)

Problem:

These issues include:

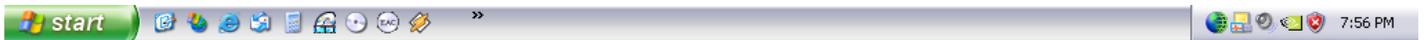
- **Registration and renewal** via Internet using Redemption Code.
 - 1) Receiving a message stating **"a connection to the internet is required"** when a connection to the Internet is present.
 - 2)



- 3) **Computer locking up** after entering Redemption Code.

Close Zipform/Winforms before continuing by **left clicking** on the **X** in the **upper right hand** corner of the Zipform/Winforms program.

The first thing that needs to be done is to locate the icon in the **System Tray**. The **System Tray** is located to the **left** of the **Time**, at the very **bottom right** hand corner of the screen. It's to the **far right** of the **Start** button as pictured below:



Now that the **System Tray** has been located, look for the **Norton Internet Security** icon. The icon for **Norton Internet Security** looks like a **green and blue globe**. It's the icon the arrow above & below is pointing to:



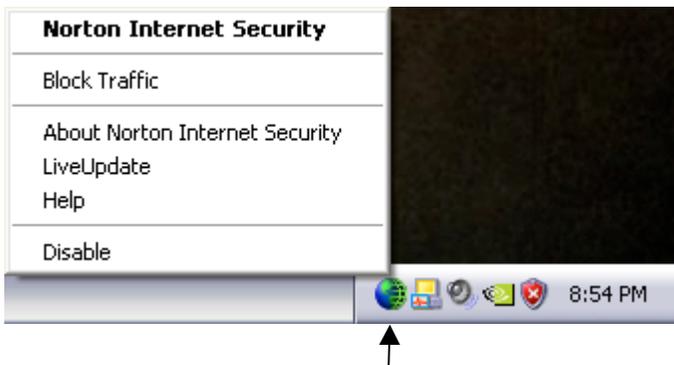
In some cases (with Windows XP) the icon will be hidden. If this is the case, simply click on the **Show Hidden Icons** button located next to the **Time** in the **System Tray**:



After clicking the **Show Hidden Icons** button, the **System Tray** should now show all icons:



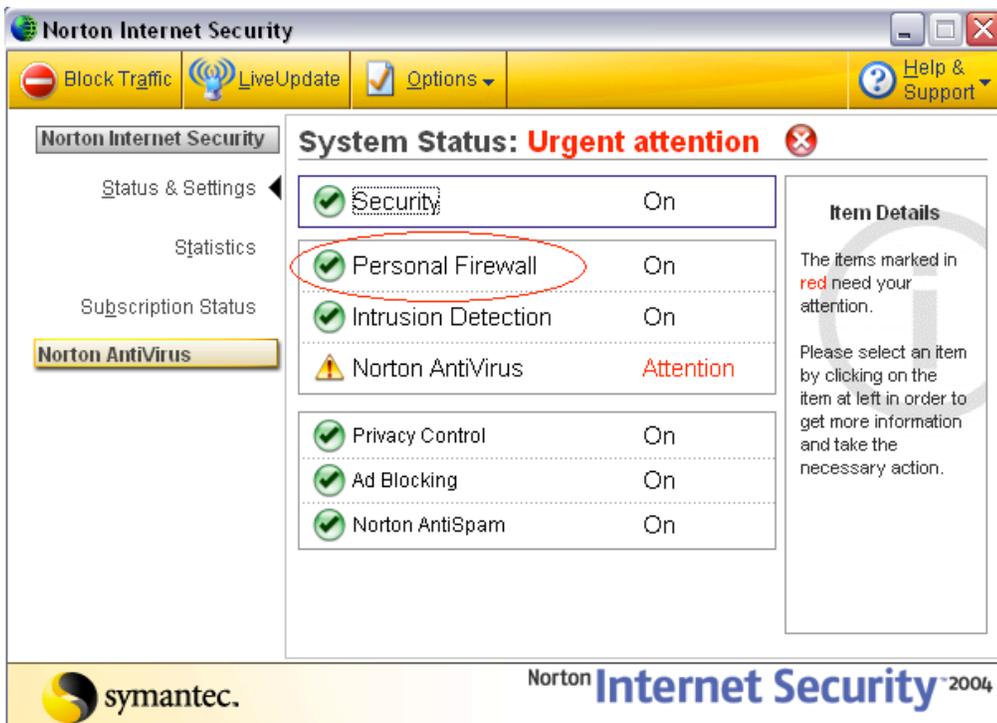
Once again, look for the **green and blue globe icon**. Once the icon has been located **right click** on it. A menu will now appear as pictured below:



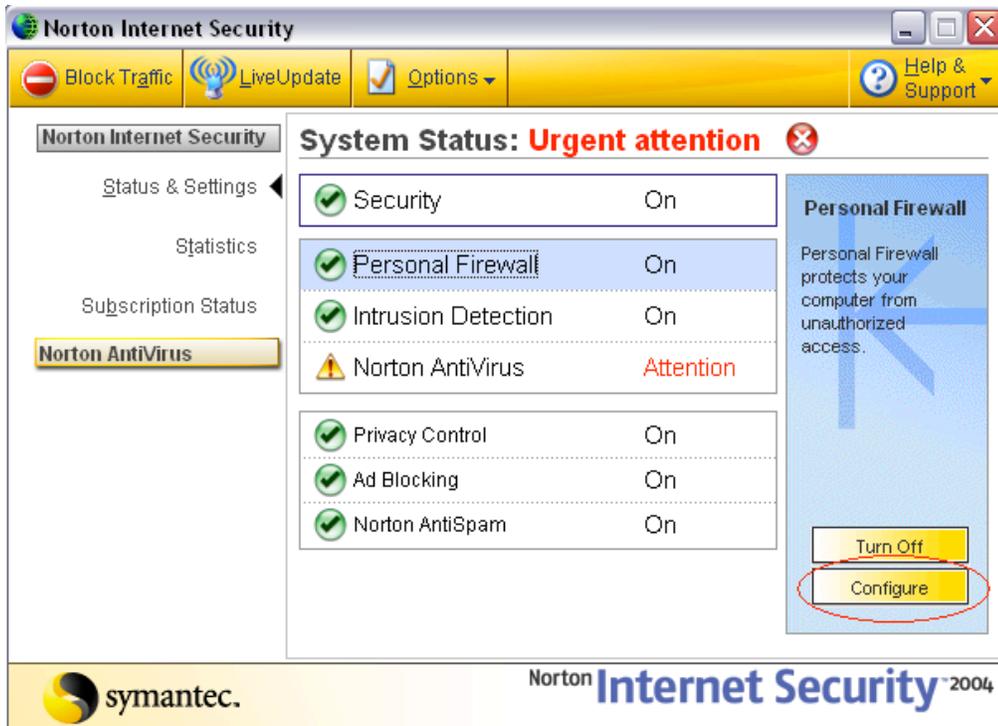
Now **left click** on **Norton Internet Security**. It's circled in red below:



Once the **Norton Internet Security** screen is opened **left click** on **Personal Firewall**, it is circled below in red:



Now left click on the **Configure** button on the right, circled below in red:



Now that the **Personal Firewall** portion of **Norton Internet Security** is opened, left click on the **Programs** tab, circled in red below:



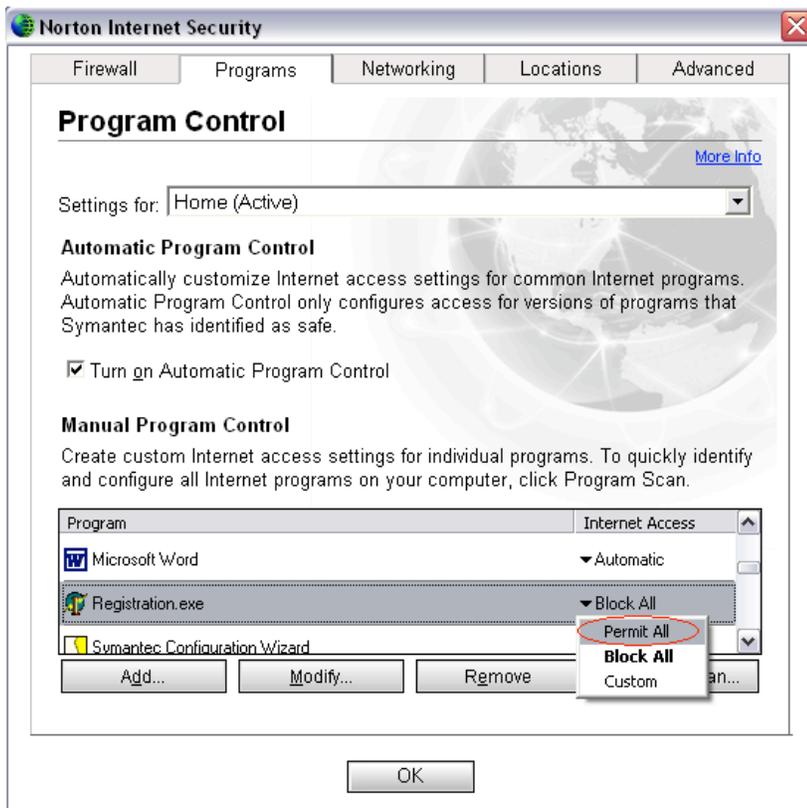
This will then bring up a list of all programs installed on your computer that access the internet. Look for the file called **Registration.exe**, this file needs the setting **Permit All**. Below, **Registration.exe** is circled in red:



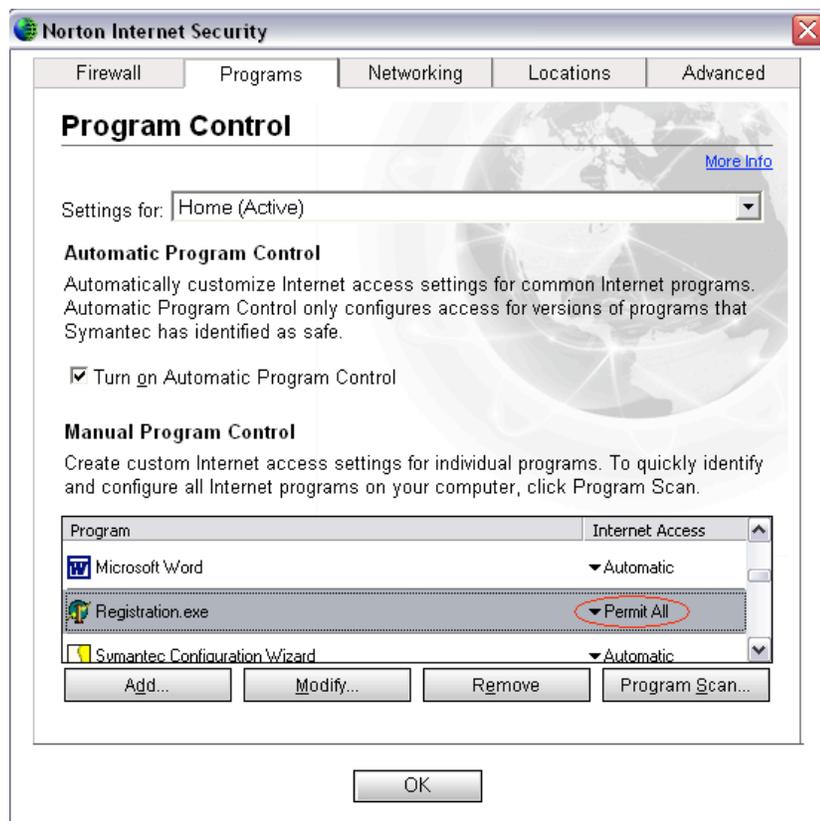
Notice how the **Internet Access** over to the right is **Block All**. This is what is causing the issue. **Left click** on **Registration.exe** so that it's highlighted, then **left click** on the **down arrow** next to the words **Block All**. This will pull down a menu of choices:



Left click on Permit All:



Now **Registration.exe** should have **Permit All** to the right of it, under **Internet Access** as shown below:



Now left click on **OK**. Close **Norton Internet Security** by left clicking the **X** in the **top right** hand corner of the window. Now reopen Zipform/Winforms and re-enter the Redemption Code, then click **NEXT**. A message should appear that looks like this:



The following documentation was created with **Windows XP** and **Norton Internet Security 2004**. Some screens may vary in look with other versions of **Windows** or **Norton Internet Security**, but the directions should be the same.

For additional information or help on **Norton Internet Security** [Click Here](#).